

Environment Department – Streetscene

Improvement Action Plan – New waste collection service

Vehicle/Containers

Ref	Issue	Member Suggestion	Action	Timescale RAG Status	Responsible Officer
V1	Containers blowing away.	Interim arrangements to stop blue bags blowing away eg put blue bag in the weighted white sacks, turn blue boxes upside down and put recycling bags underneath, put the blue bags in the handles of the wheelie bin Introduce weighted bags for all future replacements	Implement suggestion Toolbox talks to start immediatly Implement suggestion – 3 month delivery	Immediate June 2012	Kevin Edwards Gabrielle Povey
V2	Containers are unsuitable	Trial new containers Stacked recycling bins Smaller wheelie bins for single occupants New blue bag with velcro fastening for paper	Identify suitable area and trial new containers	1 st July	Gabrielle Povey
V3	Bins blown into road with potential to damage vehicles	Reflective strips should be attached to dark bins – if they're blown into the road then they're a traffic hazard and difficult to see Replacement bins to get strips Provides strips to residents to fix to thir bins	Proposal to be discussed with insurance company – not progressed	July 2013	Kevin Gardiner H Mitchell

V4	Vortex problem – when the trucks are filled, sometimes turbulence inside will blow the rubbish back out onto the street	Investigate and produce revised working arrangement to avoid	Agreed	July 2012	Kevin Edwards
V5	Vehicles too big for some roads	Ensure vehicles are fit for purpose – bigger vehicles make for shorter collection times, but may be unsuitable for narrow streets and lanes Full review of fleet suitability	Agreed	Dec 2012	Kevin Gardiner/ H Mitchell
V6	Reliance on paper system for assisted collections	Introduce assisted collection addresses onto the tracking system	Agreed	December 2012	Kevin Gardiner H Mitchell